



UPCOMING DATES FOR SEPTEMBER 2019

- September 2nd: Labor Day BBQ
- September 2nd: Salt Lake Bee's vs Reno Aces Baseball Game Outing
- September 3rd: Antelope Island and Lunch Adventure. Antelope Island Tour
- September 6th: Karaoke? Sing Along in the Grand Lounge
- September 7th: One Wagon Three Wheels. Entertainment
- September 8th: Grandparents' Day Ice Cream Social
- September 10th: Residents Council/ Food Committee
- September 10th: Lunch Out: Apple Bees
- September 11th: Healing Field. Remembering the victims of 9/11. Outing
- September 11th: Pat and Troy Folk Music
- September 12th: Educational Videos: Galileo Galilei
- September 13th: Cheese and Drinks Social
- September 13th: Jeopardy Game
- September 14th: Soda Pop Ring Toss
- September 16th: Clarks Planetarium Outing
- September 18th: Scenic Drive and Lunch at Mill Creek Canyon
- September 19th: September Crafts: Bear Key Chain
- September 19th: New Fiddlers
- September 20th: Seven Dimensions of Wellness: we will be talking about the importance of sleep
- September 20th: Movie Night Event and Pop Corn. "Marry Poppins"
- September 23rd: Jordan River Park Hike and Duck Feeding
- September 25th: Sophia Loren: The legend
- September 26th: Bartholomew Richards
- September 27th: Oktoberfest celebrations
- September 28th: Walk to End Alzheimer's at the State Capitol and Lunch in the Park

A Message from Management

This month we had a meeting with our local ombudsman discussing assigned seating in the dining room. We were instructed that Golden Living cannot make assigned seating for the residents. Please remember that Golden Living Community wants everyone to be treated fairly, which means, we no longer have assigned seating in the dining room. Residents may sit wherever and with whomever they wish during our mealtimes. The residents still may ask to be seated as a group of friends when and where there is an availability.

Good People Getting Scammed

Dear Residents,

*We hope you have found the three previous **Good People Getting Scammed** newsletter articles beneficial and informative. Our goal, as always, is to keep you free of financial and emotional harm.*

Since June we have covered:

- *IRS Impersonation Scams*
- *Unsolicited Calls and Robocalls*
- *Sweepstake Scams & Jamaican Lottery Scams*

We have learned that:

- *The IRS will never call a taxpayer to demand payment with first sending a bill.*
- *Never to give out personal information in response to an incoming call.*
- *It is unlikely you have won the lottery or sweepstakes if you have not entered.*
- *Saying “NO” and hanging up are good practices!*

This month we are learning about “Can you Hear Me?” Scams.

In early 2017 consumers began reporting receiving calls in which the caller would simply ask “Are you there?” or “Can you hear me?” in order to prompt the recipient to say “yes.”

After responding “yes” consumers would often report that the call would immediately drop or get disconnected. As a result, the immediate concern was that the scammers would record the consumer’s voice and thus obtain a voice signature and use the recording to authorize unwanted charges on items like utility bills, phone bills, or even stolen credit cards.

The Federal Trade Commission has published the following advice for consumers who get a call from someone they don’t recognize asking, “Can you hear me?”:

- *Don’t respond, just hang up. If you get a call, don’t press 1 to speak to a live operator or any other number to be removed from the list. If you respond in anyway, it will probably lead to more Robocalls and they are likely to be scams.*
- *Contact your phone provider. Ask your phone provider what services it provides to block unwanted calls.*
- *Put your phone number on the Do Not Call registry. Access the registry online or by calling 1-888-382-1222. Callers who don’t respect the Do Not Call rules are more likely to be crooks.*
- *File a complaint with the FTC. Report the experience online or call 1-877-382-4357.*

Office Hours

Monday - Friday 8:30am - 5:00pm

If you have any questions or concerns, please feel free to call us at 801.966.4286

during office hours. If you would like to meet with a member of our team, please call

to schedule an appointment, or send an email to the addresses listed below

Our Management Team

Executive Director - Gaylen Nate
golden.ed@blueharborsl.com

Community Relations Director - Katelen Perfli
golden.cr1@blueharborsl.com

Assisted Living Coordinator - Brandy Neff
golden.alc@blueharborsl.com

Health Services Director - Tonya Wright
golden.hsd@blueharborsl.com

Building Services Manager - Seth Janich
golden.ms@blueharborsl.com

Dinning Services Director Nathan Noyce
golden.ds@blueharborsl.com

Activities Director Taunia Southworth
golden.ad@blueharborsl.com

Community Liaison - Lorna Helsendegger



This month I had the privilege to spend some time and to get to know one of our residents Lee Hobbs.

Lee was born and raised in Salt Lake City, Utah. He grew up in a big family being the oldest of 8 children.

His mother, Gwen, successfully managed a local bar; his father, Louis, worked as an airplane mechanic, first for the Navy and later for a private company.

Being the oldest child in a big family, Lee had to learn to stand up for himself at an early age. He learned not be intimidated by others.

His lack of intimidation by others gained Lee respect and popularity even among some people of Vietnam.

He has also always been a social person. He enjoyed meeting new people and spending time relaxing at a club.

Upon his return from Vietnam, Lee met his wife and the love of his life, Jo-Ann, at one of the clubs he enjoyed visiting.

He still remembers this day.

“I looked in the mirror,” Lee says, “and there, standing behind me, I saw an angel.”

Lee and Jo-Ann dated for 5 year and were married in Las Vegas.

“I am a lucky guy to have had her in my life,” Lee says. “She has been gone for some time now, but I feel her around me all the time. She is always with me, just as she promised she would.”

Lee is an intelligent man who likes to read. He also stays active as much as possible. Lee often joins us on Golden Living outings. One of the few of his favorite things to do is Bowling.

He is a kind man. Although Lee is not a man of many words, he has many interesting life stories to share with others.

We are privileged to have Lee as a part of our big Golden Living family. Thank you, Lee, for letting me get to know you and for sharing your story.

